



Kyeann Sayer &lt;kyeann@gmail.com&gt;

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**<no subject>**

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Kyeann Sayer &lt;kyeann@gmail.com&gt;

Sun, May 23, 2010 at 6:38 PM

To: Robert McLaughlin &lt;rmclaughlin@organicbouquet.com&gt;

Cc: jmatney@organicbouquet.com

Mr. McLaughlin,

You and Organic Bouquet need to take responsibility for this situation in some manner.

Please explain how the commenter on Sustainlane had access to the pictures I sent to you and your staff, and used the exact arguments you used in your BBB rebuttal. The BBB rebuttal was sent to the BBB days before the "Andes B." comments were made. I did not receive the rebuttal until days after reading those threatening comments. I was shocked to see that either the same person had to have written them, or someone with access to the same arguments.

You write below: "I don't know anything about you.... what your intentions are or were....." Then why did you erroneously report to the BBB that I had a history of aggressive behavior in pursuit of a major headline and that the whole purpose for my Mother's Day order was research for a story?

If you did not write those comments, who did? How do you explain them? At the very least, you have an obligation to take responsibility for the fact that someone claiming to represent Organic Bouquet committed the federal crime of cyberstalking and threatening me.

[I'll update this post with your most recent communication.](#) I don't consider it a very helpful communication since you don't address any of the above very obvious and relevant questions.

Kyeann Sayer

On Sun, May 23, 2010 at 9:46 AM, Robert McLaughlin <rmclaughlin@organicbouquet.com> wrote:

Ms. Sayer,

I've chosen not to engage you on this unfortunate situation..... to be clear, aside from an email you have from me personally expressing my apology for your poor experience I have neither harassed, pursued, paid or requested anyone to engage you in anyway..... To the contrary after seeing your email with the links of the site, I requested all staff and suppliers not to engage you for any reason.

I understand you had a regrettable consumer experience for which I attempted to reconcile with you..... The exchanges you had with a person online claiming to be our supplier is not condoned or requested and certainly not me in anyway.

I don't know anything about you.... what your intentions are or were..... I assumed from your original email that you received poor service for which I personally tried

to help you resolve....very regrettable that we were unsuccessful in making things right for you....and your actions and back and forth posts do leave me perplexed as to your motives.

I won't respond further as I have many things that keep me busy... and I regret getting involved.....but I wanted to be clear from me first that your claims of myself or our company attacking you online are false and without merit and I personally reached out In the beginning in an effort of goodwill and to show you we care from the very top.

I wish you the best

Robert

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**2 attachments**

**Scary Comments on Organic Bouquet review - SustainLane.pdf**

193K



**Organic Bouquet BBB.2010\_05\_19\_15\_45\_47.pdf**

64K

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